

Gig Economy and App Workers

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Many people today work in the **gig** economy. A gig is a short job, not a full-time job. Workers find gigs using a phone app. They can work for one hour or five hours. This new kind of work is very popular in many big cities.

One common gig job is food **delivery**. A delivery rider gets an order from a restaurant. Then the rider takes the food to a customer's house. Riders use bikes, scooters, or cars. The app shows the rider where to go and how much money they will get.

Gig workers like **flexible** hours. They choose when to work and when to rest. A student can work for two hours after school. A parent can work only in the morning. There is no boss telling them what time to start. This freedom is a big reason people choose gig work.

After each job, the **customer** gives the worker a rating. A rating is a score from one star to five stars. A high rating helps the worker get more jobs. A low rating can mean fewer jobs in the future. So gig workers try to be fast, friendly, and polite.

Gig work also has problems. The **income** is not always steady. Some weeks a worker earns a lot of money. Other weeks, there are few orders. Many gig workers do not get sick pay or holiday pay. Still, millions of people around the world now use apps to earn extra money.

A. Vocabulary

1. gig ____	a. able to change easily, not fixed
2. app ____	b. person who buys something or orders a service
3. delivery ____	c. app or website that connects workers and customers
4. rider ____	d. get money by working
5. customer ____	e. bringing food or goods to a customer's home
6. rating ____	f. person who rides a bike or scooter to deliver things
7. flexible ____	g. score that shows how good a worker or service is
8. income ____	h. money that a person earns
9. platform ____	i. short job that is not full-time
10. earn ____	j. program on a phone used for work or shopping

B. True or False

____ 1. A gig is a short job, not a full-time job.

____ 2. Gig workers find jobs using a phone app.

____ 3. Delivery riders only use cars, never bikes.

____ 4. Gig workers can choose when to work.

___ 5. A rating is a score from one to five stars.

___ 6. A low rating helps workers get more jobs.

___ 7. Gig income is always the same every week.

___ 8. Some gig workers do not get sick pay.

___ 9. Only old people use gig economy apps.

___ 10. Many people around the world use apps to earn money.

C. Fill in the Blanks

Word Bank: gig, app, delivery, flexible, rating, customer, income, earn

1. A _____ is a short job that is not full-time.
2. Workers use a phone _____ to find jobs.
3. A _____ rider brings food to your house.
4. Gig workers like _____ hours because they can choose when to work.
5. A high _____ helps a worker get more jobs.



D. Comprehension Questions

1. What is a gig?
2. How do gig workers find jobs?
3. Why do some people like gig work?

E. Discussion Questions

1. Would you like to be a gig worker? Why or why not?
2. What other gig jobs do you know about?



Answer Key

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A. Vocabulary: 1-i, 2-j, 3-e, 4-f, 5-b, 6-g, 7-a, 8-h, 9-c, 10-d

B. True/False: 1-T, 2-T, 3-F, 4-T, 5-T, 6-F, 7-F, 8-T, 9-F, 10-T

C. Fill Blanks: 1-gig, 2-app, 3-delivery, 4-flexible, 5-rating

D. Comprehension:

1. A gig is a short job that is not full-time.
2. They use a phone app to find jobs.
3. They like it because they can choose flexible hours and work when they want.

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